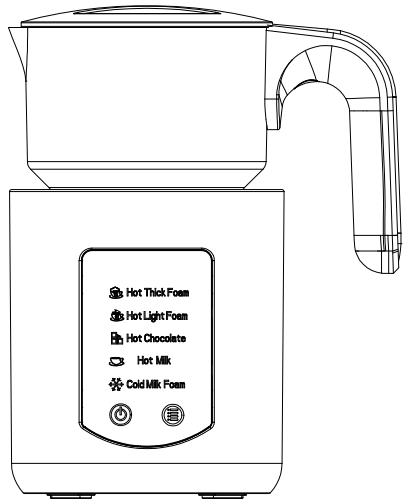
Hot Chocolate Maker

With Detachable Stainless Steel Cup

31038792

Assembly & Care Instructions



Dunelm

www.dunelm.com

Getting started.

1. Check you have received all parts listed on the parts supplied section on page 7 and the correct quantity of each. Beware that sometimes parts are packaged within the product/packaging so not immediately visible after opening. If anything is missing contact our customer service team.
2. Check all parts are intact and undamaged. Any issues contact our customer service team.

Safety advice.

Dear Customer

- **IMPORTANT –** The first step you need to take is to ensure your safety! Please take the time to read and understand these instructions before using the product.
- Please keep these instructions for future reference.
- This item is intended for indoor use only – unless otherwise specified. Avoid exposure to humid conditions.
- Keep all plastic wrapping materials away from babies and children to avoid danger of suffocation.
- Ensure that all packaging is disposed of carefully and responsibly. Please recycle where possible.

Please read these instructions before operating the appliance.

- **Risk of electric shock!**
- A faulty electrical installation, excessive line voltage, or incorrect operation may result in an electric shock.
- Only connect the product to an alternating current (AC) power supply. Make sure that the voltage corresponds to the voltage details on the rating plate. The product must be operated using (220–240 V~, 50-60 Hz) alternating current (AC).
- Do not use the product if it is damaged or if the power cord is defective.
- The product features a short power cord to reduce the risk

of being entangled, and to reduce the risk of tripping.

- Do NOT use this product with an extension cable, plug directly into a wall socket.
- Never touch the power cord with wet or damp hands. Only connect the product to an easily accessible socket so that you can quickly disconnect it from the power supply in the event of a problem.
- If the power cord is damaged, the manufacturer, the customer service team or a person with similar qualifications must replace it to avoid risks.
- Do not open the housing; instead, have a qualified professional perform repairs. Contact a qualified workshop for this. Liability and warranty claims are waived in the event of repairs performed by the user, improper connection or incorrect operation.
- Only parts that comply with the original device data may be used for repairs. This product contains electrical and mechanical parts which are essential for providing protection against sources of danger.
- Do not use the product with an external timer or separate remote control system.
- Do not immerse the housing or the mains cord in water or other liquids.
- Do not pull the mains plug out of the socket by the power cord; instead, always pull it out by the plug itself. Immediately unplug the product if fire or smoke is emitted.
- Never move, pull, or carry the product by its mains cord.
- Keep the product and power cord away from open flames and hot surfaces.
- Lay the power cord so that it does not pose a tripping hazard.
- Do not kink the power cord and do not lay it over sharp edges.
- Only use the product indoors. Do not use the product in damp rooms or in the rain.
- Do not place the base unit such that there is a risk of it falling into a tub or sink.

- Never reach to retrieve an electrical device if it has fallen into water. In such a case, immediately disconnect the mains plug.
- Never insert any objects into the housing.
- Always switch the product off and unplug it when you are not using it, when you intend to clean it, or in the event of a malfunction.
- This appliance can be used by children aged from 8 years and above if they have been given supervision or instruction concerning use of the appliance in a safe way and if they understand the hazards involved. Cleaning and user maintenance shall not be made by children unless they are older than 8 years and supervised. Keep the appliance and its cord out of reach of children aged less than 8 years.
- This appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance.
- Do not leave the product unattended while in use.
- Make sure that children do not play with the plastic wrapping as may lead to suffocation.

Risk of damage!

- Never place the product on or near hot surfaces (stovetops, etc.).
- Place the product on an easily accessible, level, dry, heat-resistant and sufficiently stable work surface. Do not place the product on the edge of the work surface.
- Avoid the build-up of heat by not placing the product directly up against a wall or under cupboards or similar. The steam that is emitted could damage furniture.
- Ensure that the mains cord does not come into contact with hot parts.

- Never expose the product to high temperatures (heaters etc.).
- Never attempt to clean the product by immersing the base unit in water. Otherwise, you could damage the product.
- Stop using the product if its plastic parts exhibit cracks or breaks or are deformed. Only replace damaged parts with corresponding original spare parts.

Proper use

- This product is intended for preparing hot chocolate drink or milk frothing. It is intended to be used in household and similar applications such as:
    - staff kitchen areas in shops, offices and other working environments;
    - farm houses;
    - by clients in hotels, motels and other residential type environments;
    - bed and breakfast type environments.
- Only use the product as described in this user manual. Any other use is considered improper and may result in damage to property or persons. The product is not a children's toy.
- The manufacturer or vendor cannot be held liable for damages or injury incurred through improper or incorrect use.

CAUTION: Do not immerse the Hot Chocolate Maker MAIN BODY, POWER CORD or the PLUG in water or any other liquids.

- Before using your Hot Chocolate Maker for the first time, remove any packaging material and promotional labels. You may wish to keep the packaging for future use.
- Ensure the Hot Chocolate Maker is switched off at the power outlet and the power cord is unplugged.
- Wipe the outside of the unit with a damp cloth.
- When the unit is heated for the first time it may emit a little smoke, this is normal and no cause for concern, it is simply manufacturing dust being burnt off the heating element and will disappear after the first use.

Explanation of symbols

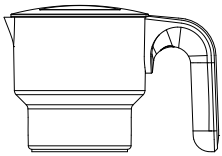
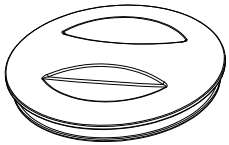
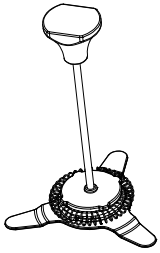
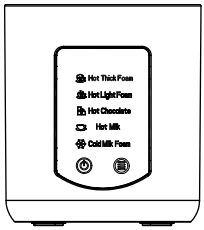
The Following warning symbols appear on the product itself to draw attention to potential hazards.



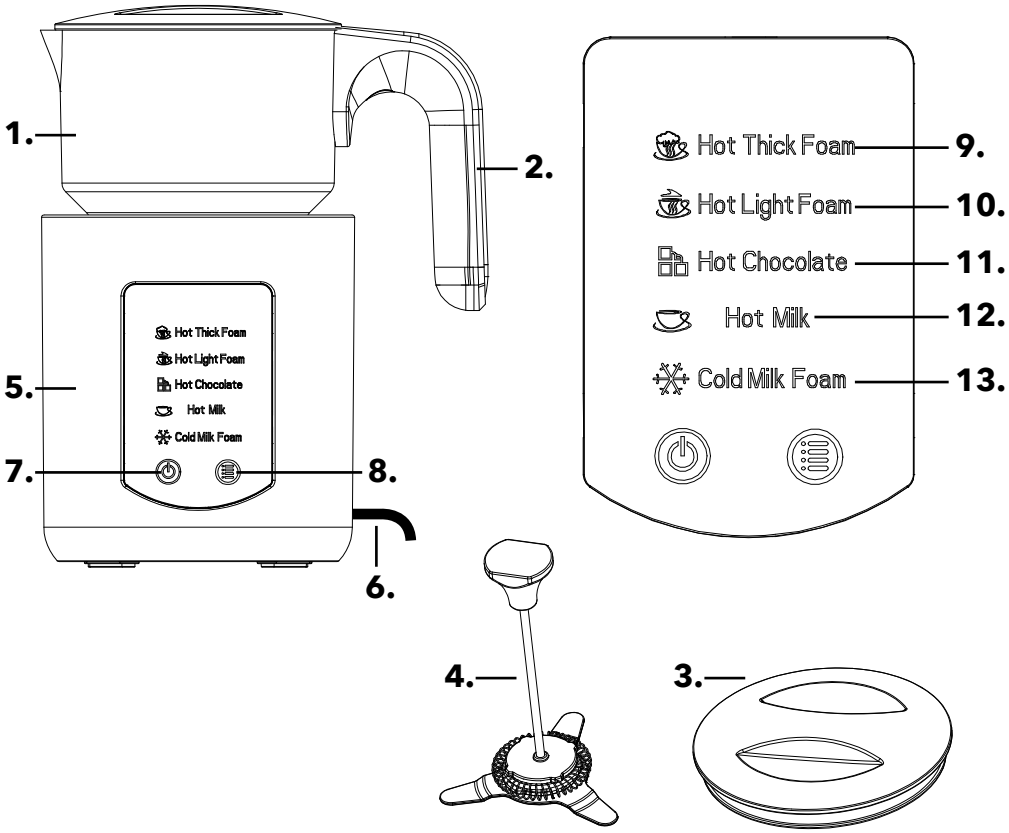
Do not touch!

This warning warns against touching the hot surface.

Parts supplied.

Ref	Part	Visual	Qty
1-2	Detachable Cup		1
3	Lid		1
4	Whisk		1
5 - 13	Base Unit		1

Exploded diagram.



1. Detachable Cup
2. Handle
3. Lid
4. Whisk
5. Base Unit
6. Mains Cord
7. On/off Button
8. Mode button
9. Hot thick foam indicator
10. Hot light foam indicator
11. Hot chocolate indicator
12. Hot milk indicator
13. Cold milk foam indicator

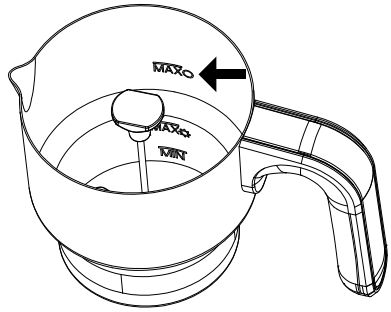
- Place the base unit [5] on a stable and flat surface near a wall socket.
- Make sure the top of the base unit [5] and the underside of the detachable cup [1] are clean and dry.
- Insert the plug of the mains cord [6] into the wall socket.

Making Hot Chocolate

Recommended quantity: 400 ml of milk and 30 g of chocolate powder

1. Place the whisk [4] at the bottom of the detachable cup [1]. Ensure it sits firmly on the flat surface (see Fig. A).

A



2. Remove the detachable cup [1] from the base unit [5] before filling.
3. Pour milk into the detachable cup [1], staying below the upper MAX filling mark found inside the cup. Then add chocolate powder into the milk.
4. Cover the detachable cup with the lid [3]. Place the detachable cup [1] onto the base unit [5].
5. Press the On/off button [7] to power on the device, then press the mode button [8] repeatedly until the hot chocolate indictor [11] flashes.
    - The hot chocolate indictor flashes for approximately 3 seconds before the operation starts automatically.

- Once the cycle begins, the hot chocolate indicator will illuminate continuously.

6. The product automatically turns off when the hot chocolate is ready.
    - The hot chocolate indicator will flash once the process stops.
    - To manually stop the device at any time during operation, press the On/off button [7] once.
7. Hold the handle [2] to safely remove the detachable cup [1] from the base unit [5].
8. Remove the lid [3] and pour the hot milk into a serving container. After use, place the detachable cup [1] on a heat-resistant surface or return it to the base unit; incorrect placement may damage your worktop.

Warming Milk

Recommended quantity: 400 ml of milk

1. Place the whisk [4] at the bottom of the detachable cup [1]. Ensure it sits firmly on the flat surface (see Fig. A).
2. Remove the detachable cup [1] from the base unit [5] before filling.
3. Pour milk into the detachable cup [1], staying below the upper MAX filling mark found inside the cup (see Fig. A).
4. Cover the detachable cup with the lid [3]. Place the detachable cup [1] onto the base unit [5].
5. Press the On/off button [7] to power on the device, then press the mode button [8] repeatedly until the hot milk indicator [12] begins to flash.
    - The hot milk indicator flashes for approximately 3 seconds before the operation starts automatically.
    - Once the cycle begins, the hot milk indicator will illuminate continuously.
6. The product automatically turns off when the hot milk is ready.

- The hot milk indicator will flash once the process stops.
- To manually stop the device at any time during operation, press the On/off button [7] once.

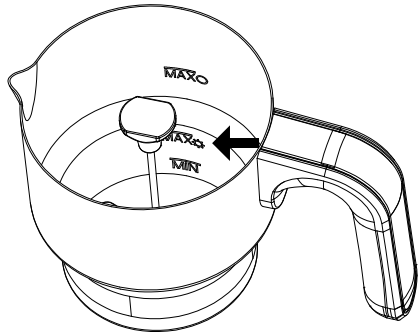
7. Hold the handle [2] to safely remove the detachable cup [1] from the base unit [5].
8. Remove the lid [3] and pour the hot milk into a serving container. After use, place the detachable cup [1] on a heat-resistant surface or return it to the base unit; incorrect placement may damage your worktop.

Frothing Hot / Cold Milk

Recommended quantity: 200 ml of milk.

1. Place the whisk [4] at the bottom of the detachable cup [1]. Ensure it sits firmly on the flat surface (see Fig. B).

B



2. Remove the detachable cup [1] from the base unit [5] before filling.
3. Pour milk into the detachable cup [1], staying below the lower MAX filling mark found inside the cup (see Fig. B).
4. Cover the detachable cup with the lid [3]. Place the detachable cup [1] onto the base unit [5].
5. Press the On/off button [7] to power on the device
    - To froth hot milk, then press the mode button [8] repeatedly until the hot thick foam indicator [9] or hot light foam indicator [10] begins to flash.

- The corresponding indicator flashes for approximately 3 seconds before the operation starts automatically.
- Once the cycle begins, the corresponding indicator will illuminate continuously.
- To froth cold milk, press the mode button [8] repeatedly until the cold milk foam indicator [13] begins to flash.
- The cold milk foam indicator flashes for approximately 3 seconds before the operation starts automatically.
- Once the cycle begins, the cold milk foam indicator will illuminate continuously.

6. The product automatically turns off when the milk is ready.
    - The hot thick foam / hot thin foam / cold milk foam indicator will flash once the process stops.
    - To manually stop the device at any time during operation, press the On/off button [7] once.
7. Hold the handle [2] to safely remove the detachable cup [1] from the base unit [5].
8. Remove the lid [3] and pour the milk into a serving container. After use, place the detachable cup [1] on a heat-resistant surface or return it to the base unit; incorrect placement may damage your worktop.

Tips on Frothing Milk

- For best results, use fresh cow's milk. Other types of milk may produce different frothing results and may cause the milk to overflow from the detachable cup [1].
- Whole milk with a fat is recommended. Low-fat or skimmed milk may produce less foam.
- Use cold milk for frothing to achieve better results.
- Do not froth the same milk repeatedly without allowing it to cool, as this may cause the milk to overheat or burn.

Faults and Troubleshooting.

Problem	Possible Cause	Solution
The product does not operate.	The mains cord [6] is not properly connected.	Make sure the mains cord is properly connected to the wall socket.
	The detachable cup [1] is not properly placed on the base unit [5] to unlock the safety switch on the top of the main unit.	Make sure the detachable cup is properly placed on the base unit.
	The detachable cup [1] has been removed during operation causing the product to overheat	Press the On/off button [7] until the indictor is off to properly turn off the product. Then unplug the product and wait until it is completely cooled off before using again.
Liquid overflows.	The lid [3] is not properly closed.	Close the lid properly.
	The detachable cup is overfilled.	Only fill up to the appropriate MAX filling mark. Do not overfill.

- To reduce the risk of electric shock, always switch off and unplug the appliance from the mains before cleaning.
- Do not allow water or any liquid to come into contact with the electrical connections. Keep the base unit and mains plug clean and dry during cleaning and before each use.
- The appliance becomes hot during operation. Allow it to cool completely before cleaning to prevent burns.

Never immerse the base unit, cord or plug in water or any other liquids.

1. Remove the lid [3] and whisk [4] from the detachable cup [1].
2. Clean the base unit housing [5] with a soft, damp cloth. Wipe dry thoroughly with a dry cloth.
3. Wash the detachable cup, whisk, and lid in warm soapy water. Rinse thoroughly and dry all parts completely.
4. The detachable cup is dishwasher safe.

Important Notes:

- Do not use harsh or abrasive cleaning agents, metal or nylon brushes, or sharp or metallic tools such as knives or scrapers. These may damage the surfaces.
- Only the detachable cup is dishwasher safe. Do not place any other parts of the appliance in the dishwasher, as this may cause damage.

Technical Data.

Model: SMF-910C
Power supply: 220-240V~, 50-60Hz
Output: 500W
Power consumption in off mode: ≤0.50W
Power consumption in standby mode: : N/A (no standby mode)
Time required for the device to switch to the applicable power-saving mode or state: ≤20 minutes

Storage
Ensure that the product has completely cooled down and is clean before storing away. Store your appliance in its packing box or in a clean dry place.

Servicing
If you drop or damage your appliance it should not be used until it has been examined by an authorised service centre or appliance technician. Always refer servicing to qualified service personnel.



Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

Customer service.

If you have any issues with this product, you can call our Customer Service team on:
0345 165 6565 Monday to Friday **9am to 5:00pm.**

Alternatively, you can contact our team by Live Chat on:
Dunelm.com
Monday to Friday 8am – 8:30pm
Saturdays 8am – 5:30pm
Sundays and bank holidays 9am – 4:30pm.

Guarantee.

2 YEAR	**This product is covered by a Guarantee.** **Any accidental damage caused by misuse are not covered.**
The Guarantee is valid from the date of purchase. Please keep your proof of purchase as we will need to see this to validate your guarantee. This Guarantee applies only when the product has been used for domestic use only within England, Scotland, Wales, Northern Ireland and Jersey.	
For further information, please see our Guarantee T&C document on the product page on Dunelm.com or contact our customer service team.	

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