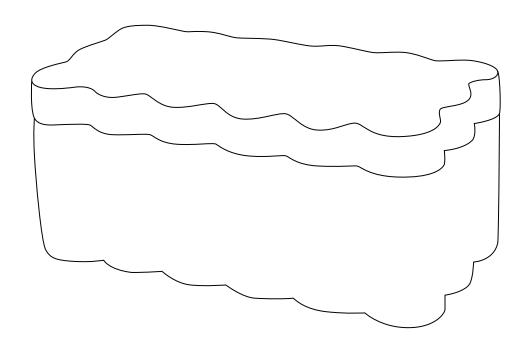


# Wavie Storage Ottoman

Assembly & Care Instructions



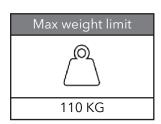


# Safety Advice.

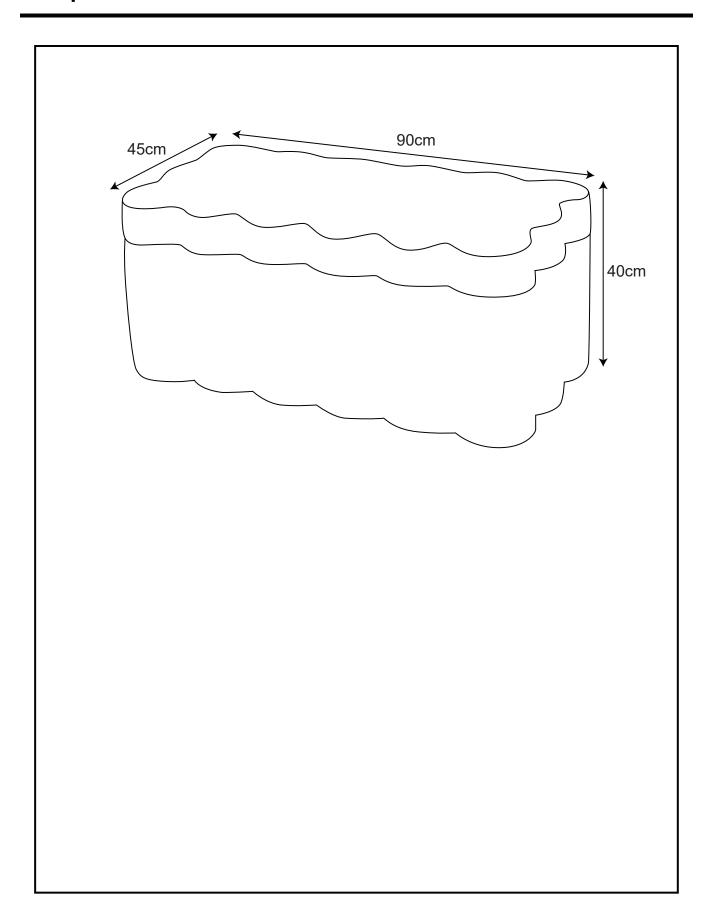


#### **Dear Customer**

- Please keep these instructions for future reference.
- This item is intended for indoor use only unless otherwise specified. Avoid exposure to humid conditions.
- · Check all parts are intact and undamaged. Any issues please contact our customer service team.
- Restrain children from climbing or playing on or around the product. Always consider where products are positioned to ensure children cannot get access to long cords or windows.
- Some products will be supplied with anti tip kits which should always be used to secure the product to the wall and prevent tipping.
- Keep all plastic wrapping materials away from babies and children to avoid danger of suffocation.
- Ensure that all packaging is disposed of carefully and responsibly. Please recycle where possible.







# Upholstery care.



#### **General Care**

- DO from time-to-time check that there are no loose screws or bolts, and the frame is stable. Stop using
  the product if still unstable after all screws and bolts are tightened.
- **DO** minimise surface fabrics from fuzzing or pilling with use by following our cushion care advice. Debobble if necessary.
- DO keep out of direct sunlight as discolouration, fading and fabric deterioration can occur.
- **DO** avoid using in sunny conservatories or rooms with direct sunlight as discolouration, fading and fabric deterioration can occur.
- **DO** position 30cm away from heat sources, such as radiators, to prevent fading or marks.
- **DO** restrain children and pets from climbing, jumping or clawing at upholstery.
- DO consider the colour choice of your soft furnishings (dark-coloured scatters on light coloured
- upholstery) to avoid colour transfer. Be aware that dye transfer from clothing, such as denim, can be permanent.
- **DO** ensure that the plastic or felt protectors are securely fitted and in place when furniture is on a wooden or laminate floor.
- **DO NOT** use in excessively cold, hot or humid rooms as structural and fabric damage can occur.
- **DO NOT** place hot items such as cups, laptops or hot water bottles directly onto upholstery as permanent marks may occur.
- **DO NOT** allow household chemicals such as baby wipes, fake tan, cleaning solutions and skin lotions contacting the surface fabric as these can cause damage and stains.
- **DO NOT** allow sharp items such as toys, buckles or jewellery contacting the surface fabric as these can snag, pull or tear them.
- NEVER pull or cut fabric threads that have been snagged. Always thread them back into the fabric.
- **NEVER** drag furniture as this can weaken the frame and feet fixings. Always lift to move.
- **NEVER** sit on furniture arms as irreversible structural damage can be caused.
- **NEVER** rock backwards on two legs of chairs, as this will weaken the joints.

### **General Cleaning**

- **DO** vacuum and brush weekly with a soft brush, as dust and dirt build up will accelerate wear and dull colours.
- **DO** address spills and stains immediately to avoid them settling into the fabric fibres. Blot or soak up spills with a dry soft colourfast cloth.
- **DO** use specialist upholstery cleaners and always follow the manufacturer's instructions. Spot test on a hidden area before using. We recommend using a professional cleaning service for cleaning your furniture in situ for the best results.
- DO NOT soak or allow the fabric to become wet.
- **NEVER** rub, scrub or use washing up liquid, detergents or bleach on stains as this could damage the fabric and cause discolouration.
- **NEVER** wash or dry clean covers, including cushion covers provided with upholstery items, as this can affect the fire-resistant and other added coatings the fabric has been treated with. It can also impact the long-term performance of the fabric and result in colour change or premature fading.

#### **Timber Care**

- **DO** periodically check feet and re-tighten if required.
- **DO** clean timber using a damp cloth and mild detergent.
- **DO NOT** use bleach or abrasive cleaners on timber components such as feet or arms.
- **DO NOT** place directly in front of heat sources such as radiators or fires as this can cause cracking or warping over time which can weaken the frame of your upholstery item.
- Timber is affected by temperature and humidity. Un-lacquered timber feet can discolour in strong direct sunlight, so avoid.
- **NEVER** place upholstery items with wooden legs/ feet on a damp floor or use outside.

# Upholstery specific fabric care.



#### **Leather Care**

- Leather is a natural product and can display natural characteristics such as healed scars, uneven grain and creases. These are natural features, not faults.
- Leather upholstery is not suitable for conservatories or areas of intense sunlight.
- Overtime leather ages and colour change may be visible in areas of most use. Switch cushions and turn regularly to spread use and minimise this.
- **DO** wipe with a soft dry cloth weekly to remove any dust and debris.
- **DO** use a leather conditioner to help maintain the leather.
- **DO** use specialist leather cleaners if necessary and always follow the manufacturer's instructions. Spot test on a hidden area such as the back or underside of the product before using. We recommend using a professional cleaning service in situ for the best results.
- **DO NOT** use detergent cleaners or cleaning products not designed for leather.
- **DO NOT** vacuum leather or clean with water as this can cause permanent scratches or stains.
- **DO NOT** place direct heat sources near or onto the leather as this can cause surface appearance changes.

#### Faux Leather Care

- Faux leathers can naturally age like natural leather, causing colour change in areas of most use. Switch cushions and turn regularly to spread use and minimise this.
- **NEVER** use leather or upholstery cleaners, unless designed for faux leathers. Always spot test on a hidden area such as the back or underside of the product before using.

## Pile or looped fabric care

- These are specialist fabrics and require gentle care.
- Avoiding getting piled fabrics wet. Velvet can get water stains.
- Some pile loss is natural.
- The surface of these fabrics can flatten or lift with use.
- Velvet and faux fur have a directional pile, resulting in colour and appearance change if direction and light is different. This is a natural characteristic.
- Velvet can appear creased/ crushed when first unpackaged or with use. Minimise by brushing with a soft brush and smoothing the fabric regularly. For extreme cases, restore the pile using steam, but always consult a professional first.
- We recommend brushing piled or looped fabrics every 1-2 weeks to maintain the appearance and cleanliness of faux fur. Always use a soft brush and avoid harsh brushing.
- Pay particular attention to heavily used areas, such as seat cushions, on faux fur products as the longer pile may matte with standard use if not brushed regularly.
- **DO** rotate cushion positions to allow the pile to recover and avoid matted.
- DO spot clean using water only.
- **DO** brush the pile regularly with a soft brush to help prevent the pile matting. Brushing will also remove any dirt and debris caught in the pile.
- **DO** use a vacuum to help remove dirt and debris from within the pile.
- **DO** always brush following the direction of the pile.
- DO allow to air dry naturally.
- **DO NOT** brush boucle fabric as this may pull the looped yarns causing damage.
- **DO NOT** rub or use heat to dry piled fabrics as this can matte and melt the fibres.
- **DO NOT** use household fabric conditioners or harsh chemicals as this can damage or matte the pile.

# **Customer service.**



If you have any issues with this product, you can call our Customer Service team on: **0345 165 6565** Monday to Friday **9am to 5:00pm.** 

Alternatively, you can contact our team by Live Chat on: **Dunelm.com Monday to Friday 8am - 8:30pm Saturdays 8am - 5:30pm Sundays and bank holidays 9am - 4:30pm.** 



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