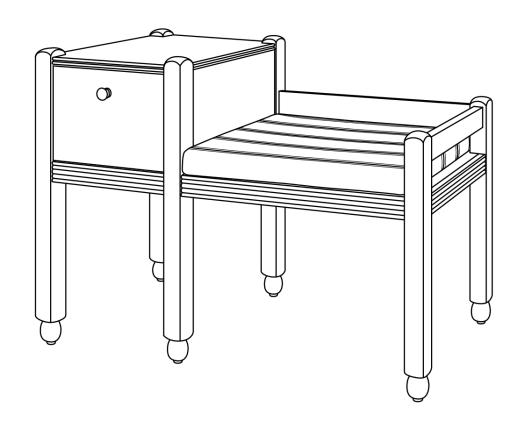


# Hazel Hallway Bench

**Assembly & Care Instructions** 







- Check you have received all parts listed on the component and hardware pages and the correct quantity of each. Beware that sometimes parts are packaged within the product so not immediately visible after opening. Please check the assembly section for more details. If anything is missing, stop assembling the product and contact our customer service team.
- Check all parts are intact and undamaged. Any issues, stop assembling the product and contact our customer service team.

Tools required which are not included									
Flat head screwdriver	Cross head screwdriver	Spirit level	Tape measure	Pencil	Drill				
	<b>*</b>		Lillillillillillillillillillillillillill						

# Safety advice.

### **Dear Customer**

- **IMPORTANT** The first step you need to take is to ensure your safety! Please take the time to read and understand these instructions before assembling the product.
- · Please keep these instructions for future reference.
- This item is intended for indoor use only unless otherwise specified. Avoid exposure to humid conditions.
- Assembly to be carried out by a competent adult only.
- During assembly children should be kept away from the product due to possible risk of injury. The product may contain small parts that could also cause choking if swallowed.
- Products can be dangerous if incorrectly installed or assembled. Assembly should be carried out by a
  competent person and instructions followed. No liability will be accepted for damage or injury caused by
  incorrectly installed or assembled products.
- Never use an electric drill to assemble a product, as this can cause damage to parts.
- Regularly check all fastenings to ensure that they are properly tightened.
- Restrain children from climbing or playing on or around the product. Always consider where products are positioned to ensure children cannot get access to long cords or windows.
- Some products will be supplied with anti tip kits which should always be used to secure the product to the
  wall and prevent tipping.
- Keep all plastic wrapping materials away from babies and children to avoid danger of suffocation.
- Ensure that all packaging is disposed of carefully and responsibly. Please recycle where possible.
- Once items are part or fully assembled, they are not returnable unless faulty.

Max weight limit	No. of people to assemble	Assembly difficulty	Time to assemble
			$\bigcirc$
110 KG	2 recommended	Easy	<30 Minutes



Ref	Part	Visual	Qty
1	Bench Top 97.5x41.5x27.8 CM		1
2	Back Panel 55.4x11 CM		1
3	Wooden Leg 53x42.x4.5 CM		1
4	Wooden Leg 4.5x4.5x65 CM		1
5	Cushion 56x39X5CM		1
6	Wooden Leg 4.5x4.5x65 CM	( <del>)</del>	3

# Hardware supplied.

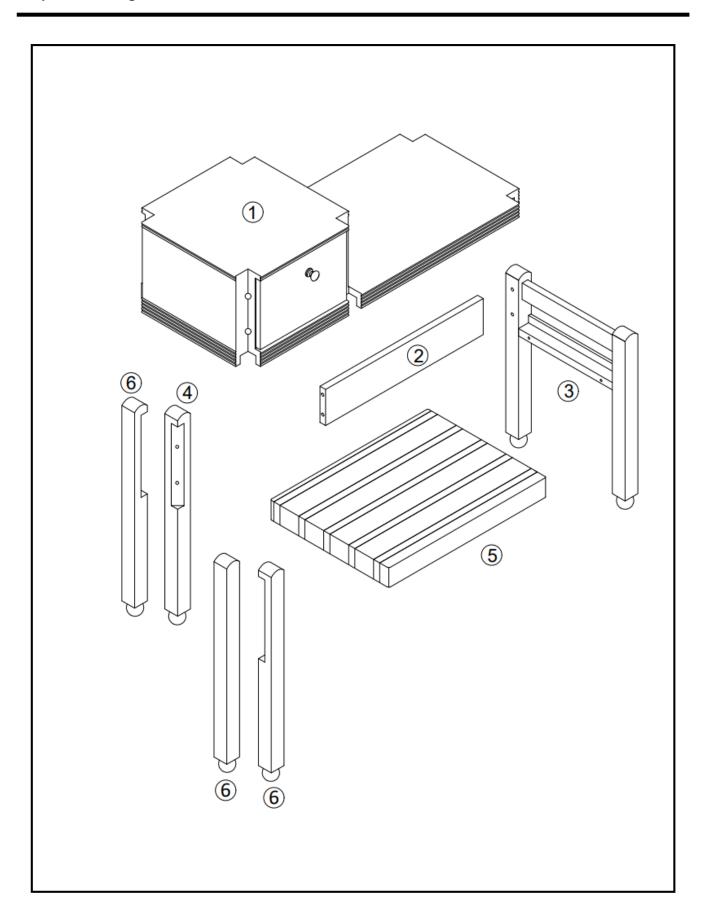


Ref	Hardware & dimension (mm)	Qty	n	nm	10 2	0	30 4	40 5	50 6	0 7	0 8	30 9	0 10	00 11	0
A	Bolt M8x35mm	10													
В	Bolt M6x27mm	4	(			<b>**</b>									
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Ref	Visual	Qty
С	0	10
D		10
E		4
F		6

Ref	Visual	Qty
G		1
н		2
I		2







# If you are unsure of the below guidance, consult a qualified tradesperson for advice or help.

- Wall fixings are not provided with this product as different wall types require different screws and wall plugs.
   See table below as a guide only.
- Always use a wall plug, as screws alone will not be secure into walls.
- · As a general rule, always use a larger screw and wall plug if you are not sure.
- · When drilling into walls always check there are no hidden wires or pipes.
- · Make sure that the screws and wall plugs are suitable for supporting the weight of the product.
- Ensure you use the recommended drill bit to match the required hole size for the wall plug. Wall plugs must fit tightly into the drilled hole.
- Ensure you drill the hole horizontally, do not force the drill or enlarge the hole.
- Take extra care when drilling high walls.
- · Ensure the plug is fitted below the ceramic title to avoid splitting or cracking

#### Care and Maintenance.

 Regularly check the fixings to ensure the wall plug or screws have not become loose. Tighten or stop using the product if they have.

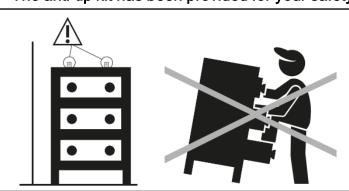
Wall plug types								
You can use one of the following types of wall plug if your walls are made of brick, breeze block, concrete, stone, wood or plastic board.								
General Purpose	Plasterboard	Hammer						
For light loads only. Options available for most wall types.	For light loads only. Attach into plasterboard.	For light loads only. For solid walls covered with plasterboard. Allows the fixing to be attached into brick behind.						
Cavity – Light load	Cavity – Heavy load	Shield Anchor						
Light load cavity wall plug for use into plasterboard or hollow wooden doors.	Heavy load cavity wall plug for use into plasterboard or hollow wooden doors.	For heavier loads into masonry, brickwork or concrete.						



#### WARNING! Tipping hazard

Unanchored products can tip over which can lead to serious or fatal crushing injuries. We therefore recommend anchoring this product to the wall using the enclosed anti-tip kit.

The anti-tip kit has been provided for your safety.



# IMPORTANT - Keep these instructions for future reference

- This product is supplied with an anti-tip kit which must be fitted to prevent tipping. This has been provided for your safety.
- Never leave a child unattended around the product.
- Never allow children to climb, hang or pull at the product.
- If in doubt, please consult a qualified tradesperson to properly fit the anti-tip kit.
- Wall fixings are not provided with the anti-tip kit as different wall types require different screws and wall plugs. See wall fixing guide within this document for guidance.
- Make sure the screws and wall plugs used are suitable for your wall type and that they can support the
  weight of the product. Consult a qualified tradesperson if unsure.
- Before drilling into walls, always check there are no hidden wires or pipes behind.
- · We recommend 2 people install heavy products.

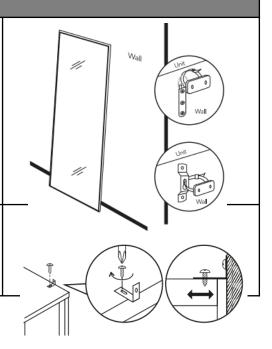
# Fixing the anti-tip kit

#### Plastic Cable Tie

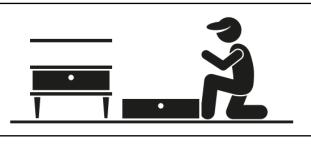
- Position the product where desired. Looking at the hooks on the back of the product, mark appropriate positions for the plastic wall brackets to be fixed, bearing in mind the length of the cable ties. When happy, screw the plastic bracket to the wall using appropriate wall screws and plugs for your wall type.
- Attach the cable tie through the product hook and wall bracket.
   Ensure the plastic tie is securely fastened and the product is held in place. Do not continue to use the product if the cable tie does not secure properly.
- The product will now be secured to the wall to prevent tipping.

#### **Metal Bracket**

- Using the product screws provided and the appropriate wall screws and plugs for your wall type, secure the L bracket to the wall and the product as illustrated by the diagram.
- The product will now be secured to the wall to prevent tipping.







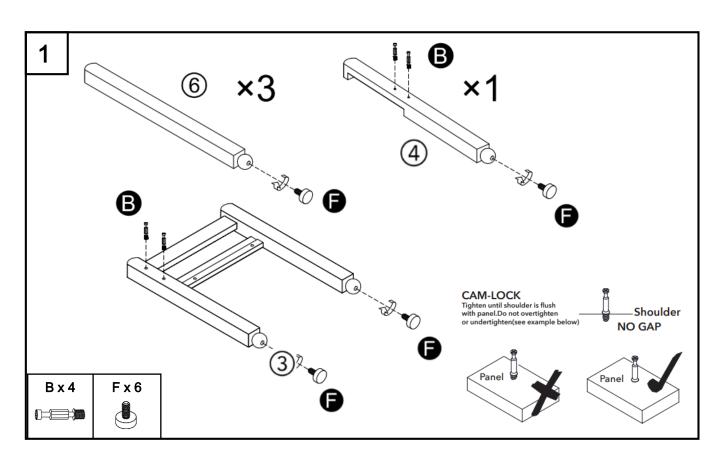
**ALWAYS** lay each panel down on a clean and level area, ideally in the room of intended use, ensuring there is enough room to maneuver around the item.



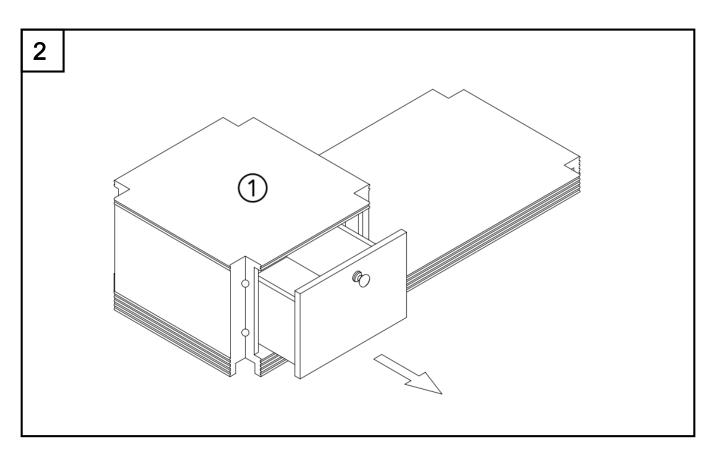
**NEVER** pull furniture into place as this causes damage to the internal structure and feet fixings. Aways lift to move.

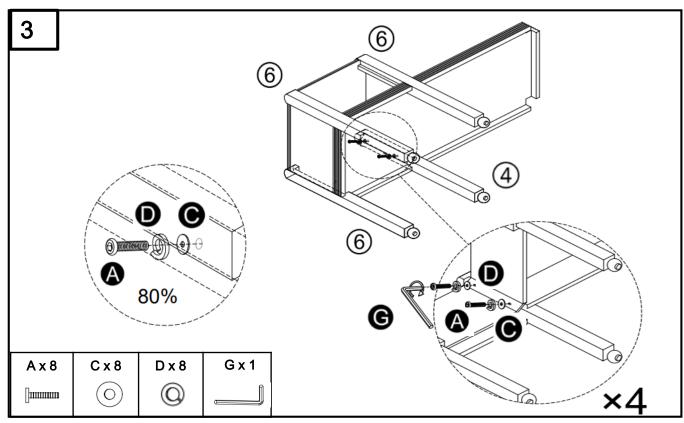


**NEVER** flip your upholstery allowing corners to hit the floor as structural damage can be caused. Always turn gently.

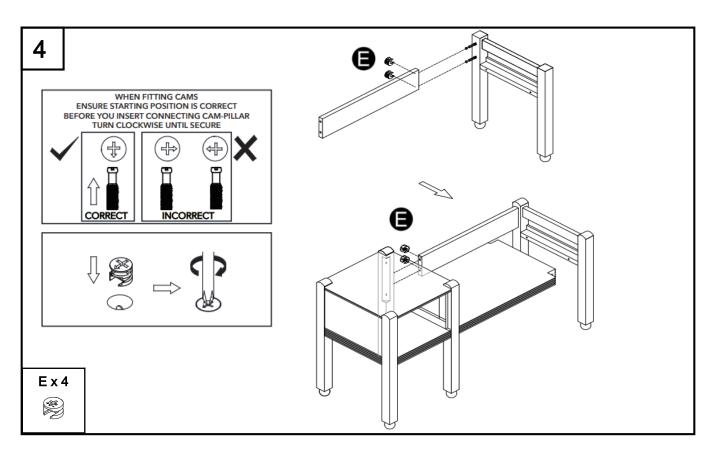


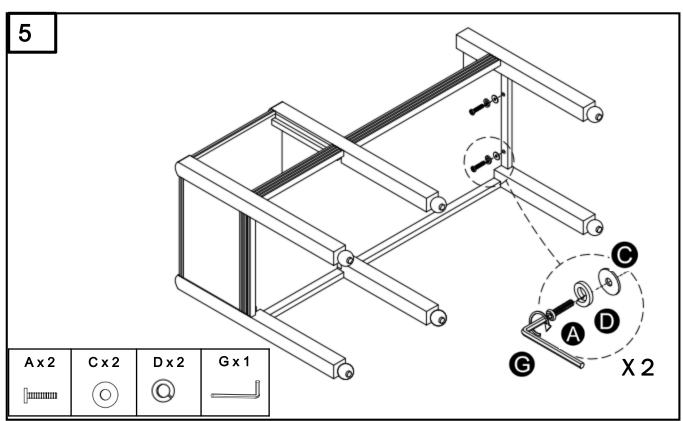




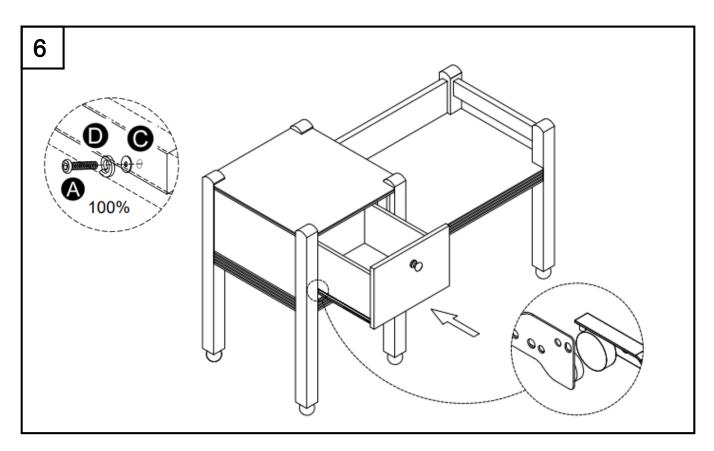


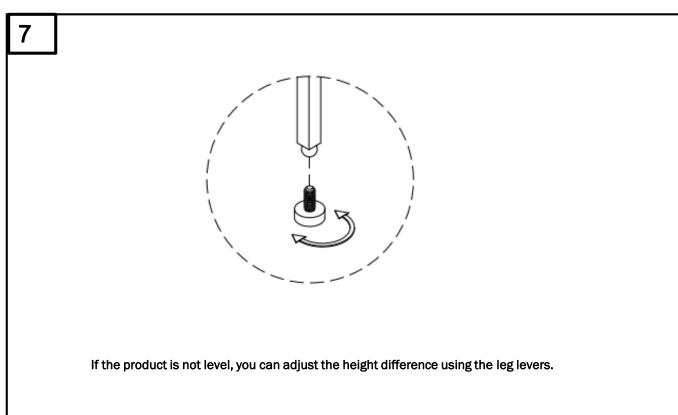




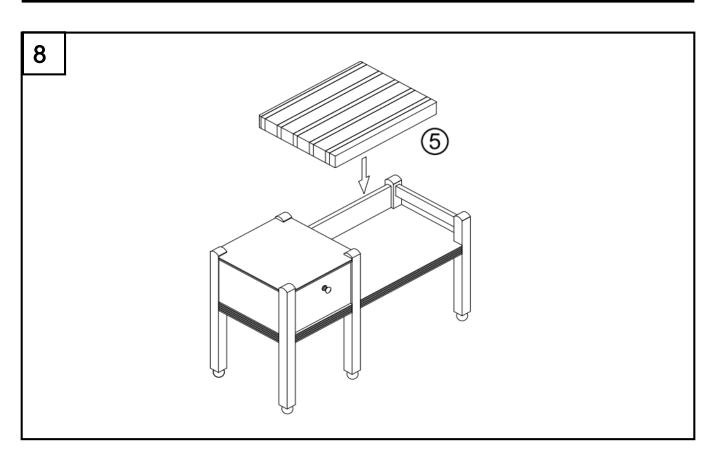


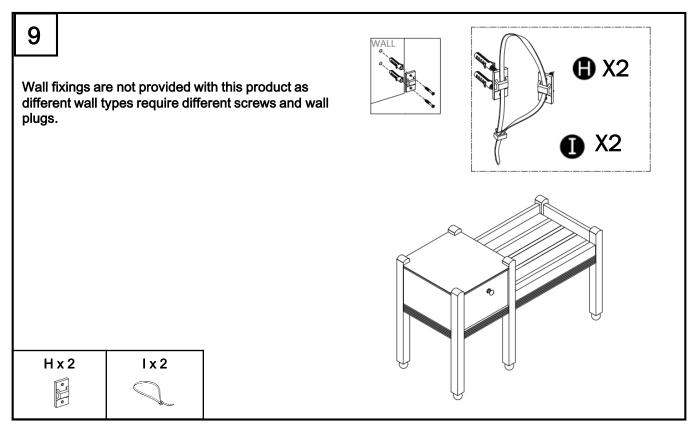




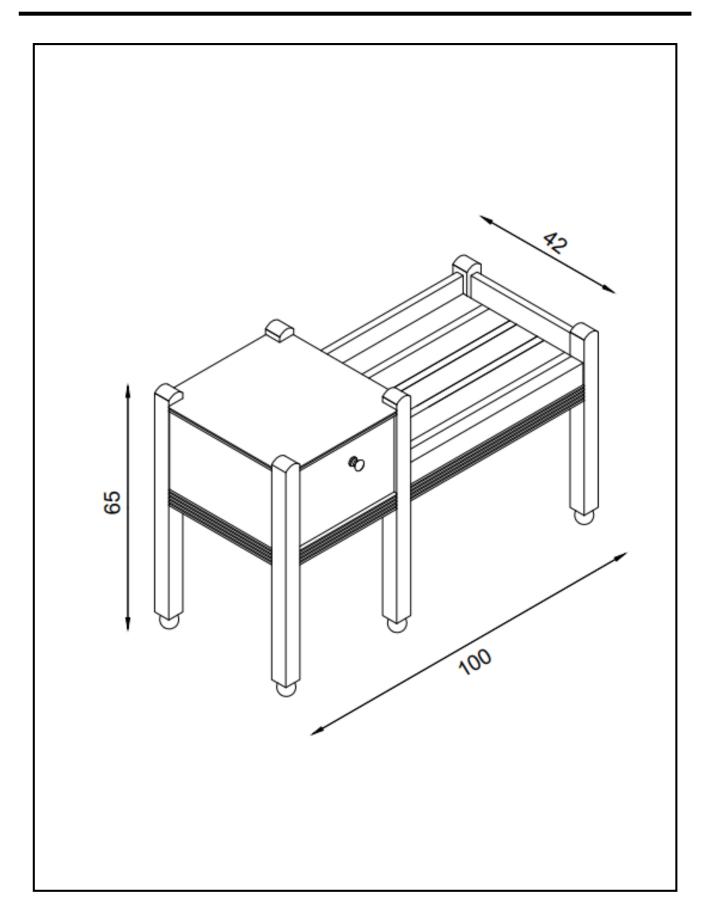














#### **General Care**

- DO from time-to-time check that there are no loose screws or bolts, and the frame is stable. Stop using the
  product if still unstable after all screws and bolts are tightened.
- DO minimise surface fabrics from fuzzing or pilling with use by following our cushion care advice. De-bobble
  if necessary.
- · DO keep out of direct sunlight as discolouration, fading and fabric deterioration can occur.
- DO avoid using in sunny conservatories or rooms with direct sunlight as discolouration, fading and fabric deterioration can occur.
- DO position 30cm away from heat sources, such as radiators, to prevent fading or marks.
- DO restrain children and pets from climbing, jumping or clawing at upholstery.
- DO consider the colour choice of your soft furnishings (dark-coloured scatters on light coloured
- upholstery) to avoid colour transfer. Be aware that dye transfer from clothing, such as denim, can be permanent.
- DO ensure that the plastic or felt protectors are securely fitted and in place when furniture is on a wooden or laminate floor.
- DO NOT use in excessively cold, hot or humid rooms as structural and fabric damage can occur.
- DO NOT place hot items such as cups, laptops or hot water bottles directly onto upholstery as permanent
  marks may occur.
- DO NOT allow household chemicals such as baby wipes, fake tan, cleaning solutions and skin lotions
  contacting the surface fabric as these can cause damage and stains.
- DO NOT allow sharp items such as toys, buckles or jewellery contacting the surface fabric as these can snag, pull or tear them.
- NEVER pull or cut fabric threads that have been snagged. Always thread them back into the fabric.
- NEVER drag furniture as this can weaken the frame and feet fixings. Always lift to move.
- NEVER sit on furniture arms as irreversible structural damage can be caused.
- NEVER rock backwards on two legs of chairs, as this will weaken the joints.

#### **General Cleaning**

- DO vacuum and brush weekly with a soft brush, as dust and dirt build up will accelerate wear and dull
  colours.
- **DO** address spills and stains immediately to avoid them settling into the fabric fibres. Blot or soak up spills with a dry soft colourfast cloth.
- **DO** use specialist upholstery cleaners and always follow the manufacturer's instructions. Spot test on a hidden area before using. We recommend using a professional cleaning service for cleaning your furniture in situ for the best results.
- DO NOT soak or allow the fabric to become wet.
- **NEVER** rub, scrub or use washing up liquid, detergents or bleach on stains as this could damage the fabric and cause discolouration.
- NEVER wash or dry clean covers, including cushion covers provided with upholstery items, as this can
  affect the fire-resistant and other added coatings the fabric has been treated with. It can also impact the
  long-term performance of the fabric and result in colour change or premature fading.

#### **Timber Care**

- DO periodically check feet and re-tighten if required.
- DO clean timber using a damp cloth and mild detergent.
- DO NOT use bleach or abrasive cleaners on timber components such as feet or arms.
- DO NOT place directly in front of heat sources such as radiators or fires as this can cause cracking or warping over time which can weaken the frame of your upholstery item.
- Timber is affected by temperature and humidity. Un-lacquered timber feet can discolour in strong direct sunlight, so avoid.
- NEVER place upholstery items with wooden legs/ feet on a damp floor or use outside.

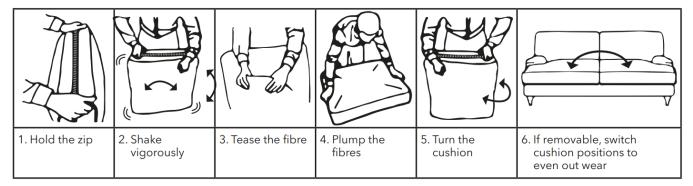


A good cushion care routine is important to ensure your upholstery retains its shape and evenly wears. Cushions naturally soften over time, however there are a few things you can do to help.

- When new upholstery arrives, you may notice that some of the cushions are creased or have been compressed during transit. This can be simply corrected by following the below steps to re-distribute the filling and reshape.
- Regularly plump back, seat, scatter and bolster cushions by pounding, teasing and shaking to add air back into the fibres to help restore their shape.
- Regularly smooth any ripples or creases in the cushion cover, by running your hands over the fabric and ensure all seams are aligned and in the correct position.
- Remove removable cushions to plump for the best results. If cushions are not removable, plump the fibres in situ.
- If the cushions are removable, regularly switch cushion positions to even out wear.
- If the cushions are reversible, turned daily to further even out wear.
- Using your hands is the best way to care for your cushions. Using sharp tools or objects may damage the fabric.
- Large cushions typically lose their shape faster than smaller cushions. This is a natural characteristic as the fibres have more space to move. This is not a design, quality or care issue.

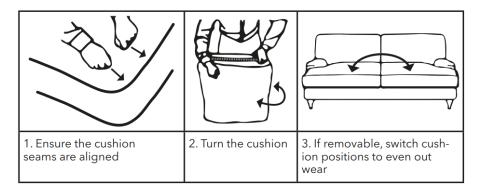
#### **Fibre Filled Cushions**

Cushions containing loose fibres require vigorous plumping, shaking and teasing daily. This will add air back into the fibres and prevent the cushion from going flat and/or developing lumps caused by the fibres matting together with use which is irreversible damage.



#### **Foam Filled Cushions**

Cushions made from foam do not require the same level of daily plumping as fibre filled cushions, however they do require regular neatening, turning and switching of cushion positions to prolong their life and even out wear.



#### General furniture care.



- Uneven floors could give the impression that doors are out of alignment or that the furniture is wobbly. Be aware of this and compensate, if necessary, by adjusting the hinges or packing a corner to level the item. Please refer to the assembly instructions and adjust accordingly.
- If your furniture becomes stained, scratched, chipped or suffers other damage, we recommend professional help is sought to restore it. Please contact our customer services line for recommended agents.
- DO move items such as ornaments or coasters around periodically to allow the colour to mellow evenly.
- DO use mats and coasters to protect the surface from heat, liquids, or items that may cause scratches.
- DO ensure plastic or felt feet protectors are securely fitted into place on the feet and legs to avoid scratches.
- **DO** check fittings and fixings from time-to-time and tighten when necessary. Stop using the product if still unstable after all screws and bolts are tightened.
- DO NOT drag your furniture when moving it as this can damage joints. Always lift furniture into place.

# Customer service.



If you have any issues with this product, you can call our Customer Service team on: 0345 165 6565 Monday to Friday 9am to 5:00pm.

Alternatively, you can contact our team by Live Chat on: **Dunelm.com Monday to Friday 8am – 8:30pm Saturdays 8am – 5:30pm Sundays and bank holidays 9am – 4:30pm.** 



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